



NATO approved solution for  
voice and data communication

February 2022

# Why to use **secure communication**?

- | Secure communication – neglected area in cybersecurity
- | 80% of all communication is made with mobile phones
- | Many cases of hacked phones of politicians, businessmen
- | Mass usage of surveillance devices
- | Legal requirements (classified communication, GDPR, ...)
- | 10 out of 10 security advisors call for voice and text encryption
- | However – many users don't use reliable secure communication

# What to use for **secure communication**?

## **Common encryption app**

- | Designed for mass market
- | Security is advantage
- | Users – almost everyone

vs.

## **Certified secure system**

- | Designed for security
- | Complex security is must
- | Users – gov & business

# Are **common encryption apps** secure enough?

- | Most systems declare E2EE, but it's not *real magic*
- | How are data secured if your device is lost?
- | Can you verify users' identity / revoke user's account?
- | No certification. No independent third party security evaluation. Open source is not enough.
- | The ability to protect sensitive information with **proven security** can determine the **difference between success and failure**

WikiLeaks

*CIA can effectively bypass  
WhatsApp, Telegram, Signal, Confide*

The  
Guardian

*WhatsApp design feature means  
some encrypted messages could be  
read by third party*

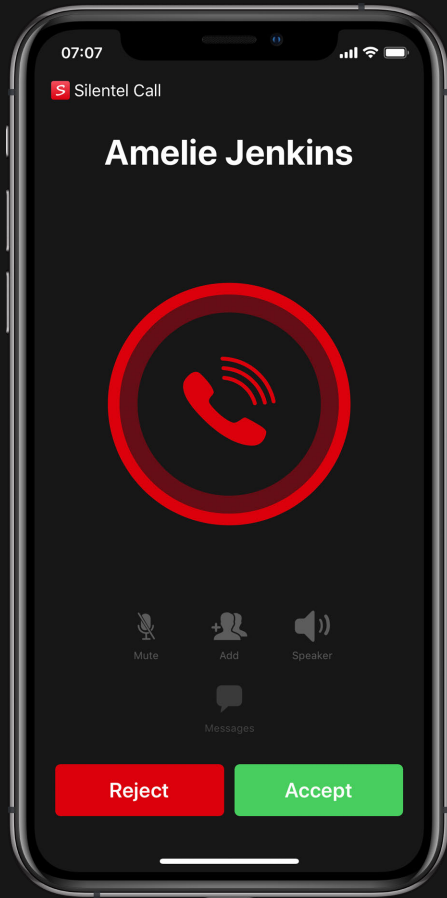
 The Hacker News™

*One photo could have hacked your  
WhatsApp and Telegram accounts*

thejapanimes

*A total of 4225 registered accounts  
on app Line have been hacked*

# What is **Silentel**?



- | **Silentel** is the serious choice for any user who wants to protect and secure his voice calls, messages, chats, sensitive documents, photos or any files against eavesdropping and interception
- | Customers including **Public Safety authorities, Military, Intelligence services** and other Government organizations in **more than 50 countries** rely on the security and quality of Silentel applications

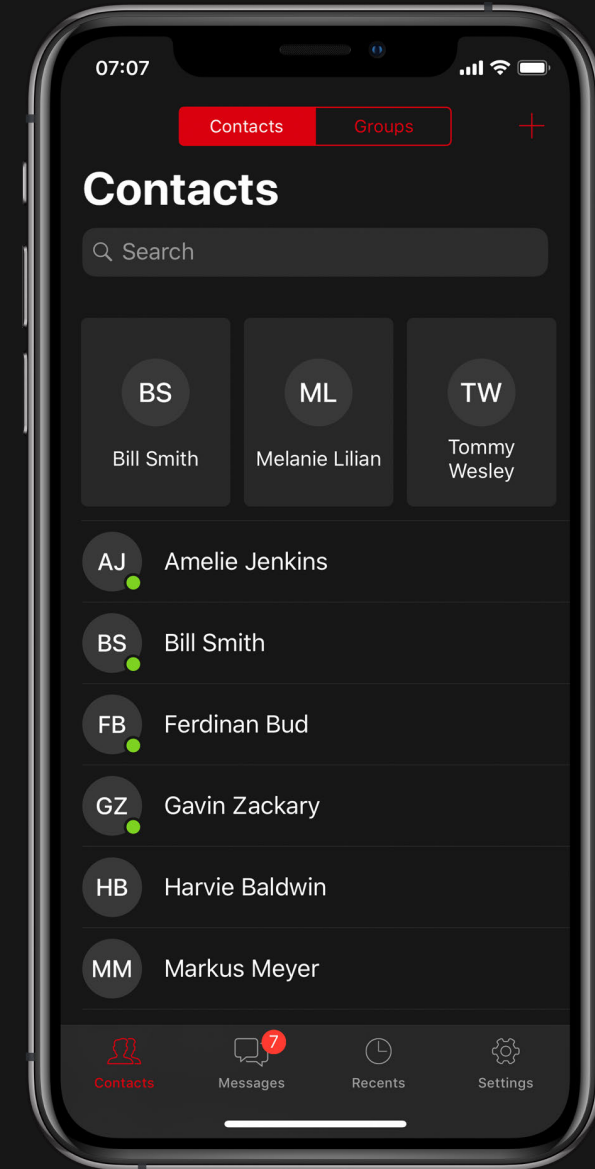
# Silentel guaranteed security

- | Silentel is the first solution world-wide for secure mobile communication that was positioned in the NATO Catalogue (NIAPC)
- | Since 2006, Silentel is certified by a growing number of National Security Agencies up to levels RESTRICTED and CONFIDENTIAL
- | Security by design - using standard commercial devices to protect classified information. Service, maintenance and training costs in case of the Silentel solution are a fraction of the cost of private or dedicated communication systems

# Silentel features for secure communication

# Secure Contacts

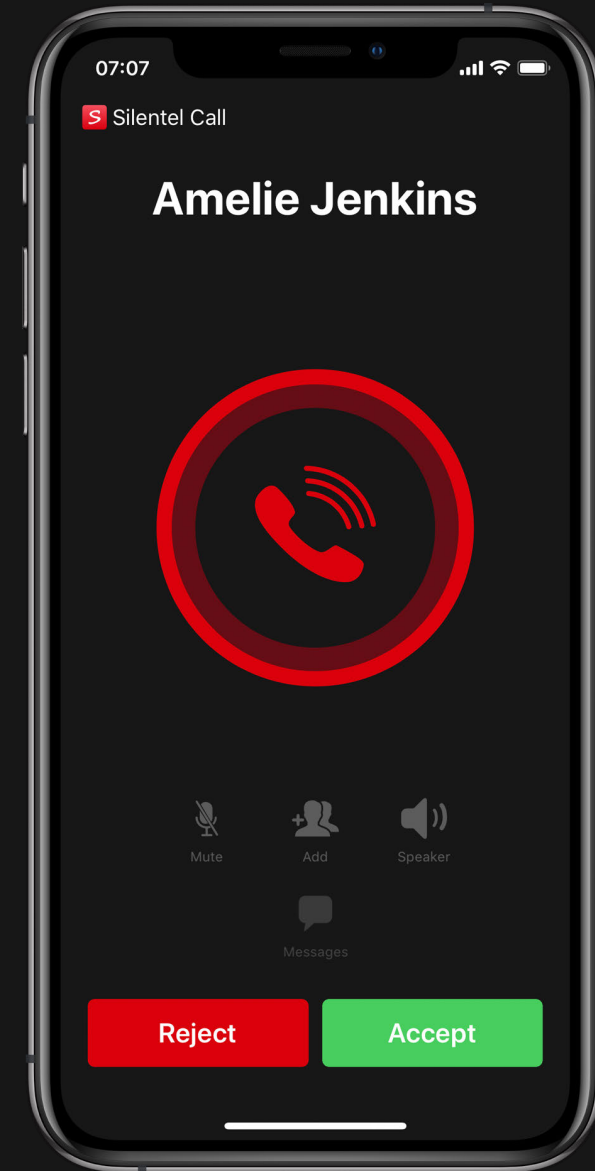
- | Silentel app uses own contacts which are **separated from other phone contacts**
- | After logging out, contacts are completely deleted and do not remain in the phone
- | The contact list for each user is created by the group admin via the **Silentel Studio** interface





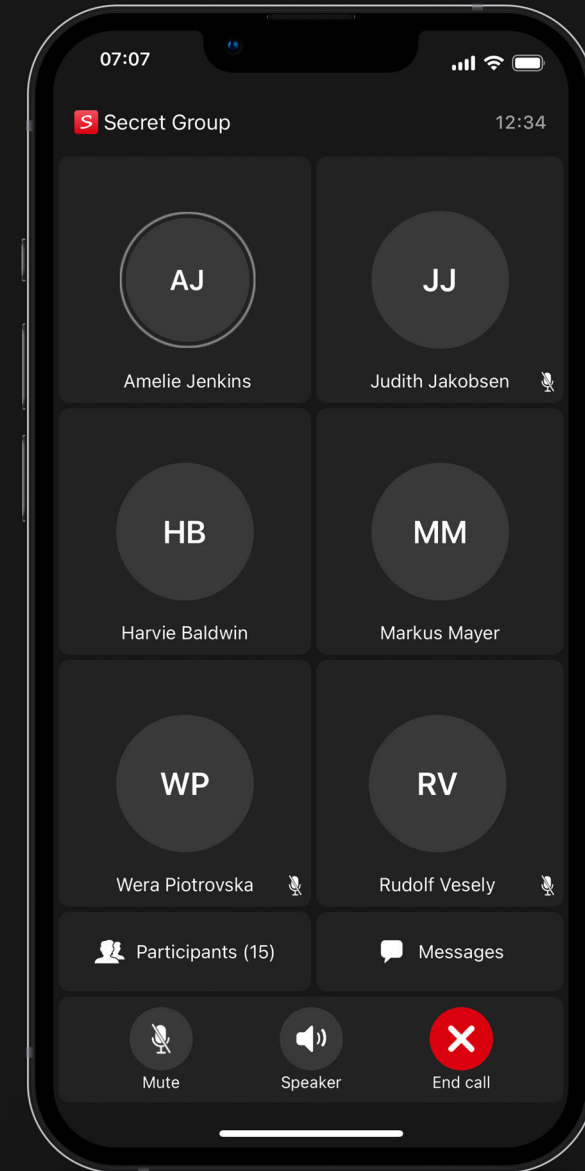
# Secure Voice calls

- | Standard voice calls between two participants but **encrypted by the sender and decrypted only by the receiver**
- | During the call it is possible to:
  - | Add more participants - create a conference
  - | Mute (unmute) the microphone
  - | Switch to speaker (speakerphone)
  - | Switch to Bluetooth (handsfree)



# Secure Conference

- | Conference call with **comprehensive features** which you can know from specialized conferencing systems
- | **Group admin** with rights to manage participants and their privileges
- | Enhanced user interface including tile's view, speaking status, mute participants, and more



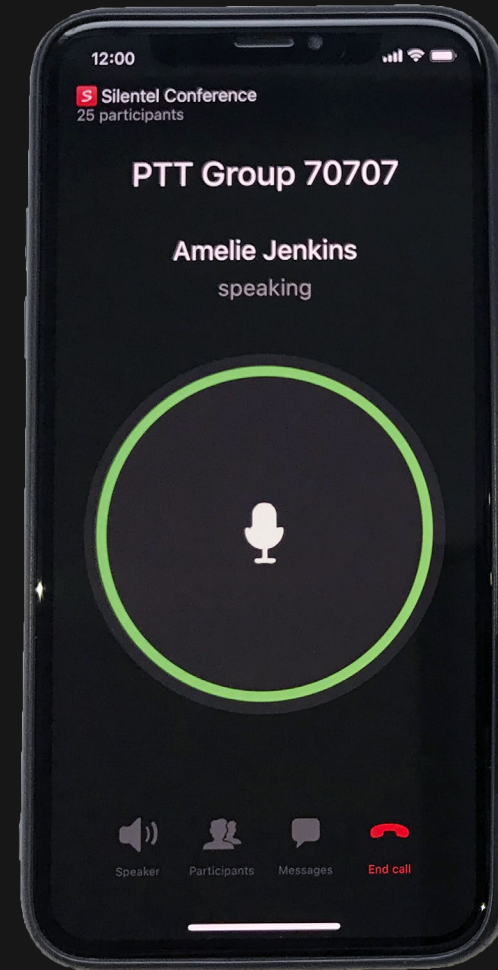
# Secure Conference

Why Silentel is leading  
alternative when secure  
conference is needed

	Zoom	Microsoft Teams	Cisco Webex	Silentel
Conference mode	✓	✓	✓	✓
Push-To-Talk mode				✓
Headsets & speakerphones support	✓	✓	✓	✓
Chat Messaging & sending files	✓	✓	✓	✓
Message expiration Custom expiration for all sent messages				✓
Managing group participants Add / remove user, delete group, etc.	✓	✓	✓	✓
Group admin role Admin for user group management			✓	✓
User privileges Make calls, send messages, mute participants, etc.				✓
On-premises installation			✓	✓
Certified security				✓

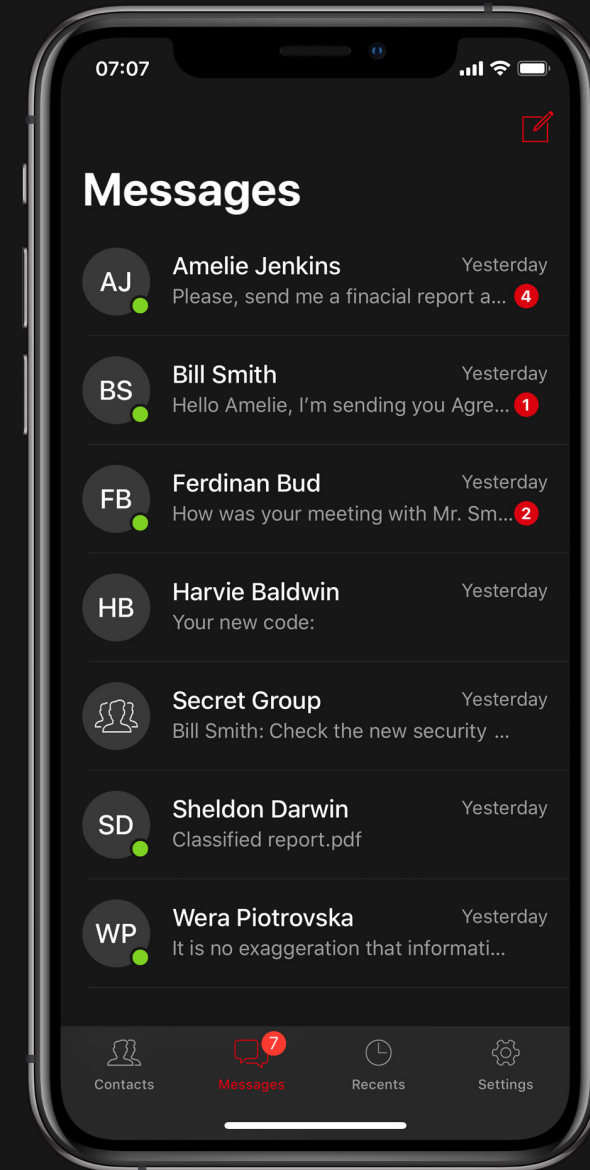
# Secure PTT Conference

- | PTT functionality exactly in the same way as **police and other public safety responders** know it and are used to it
- | Possibility to connect **headset** and/or **external PTT button**



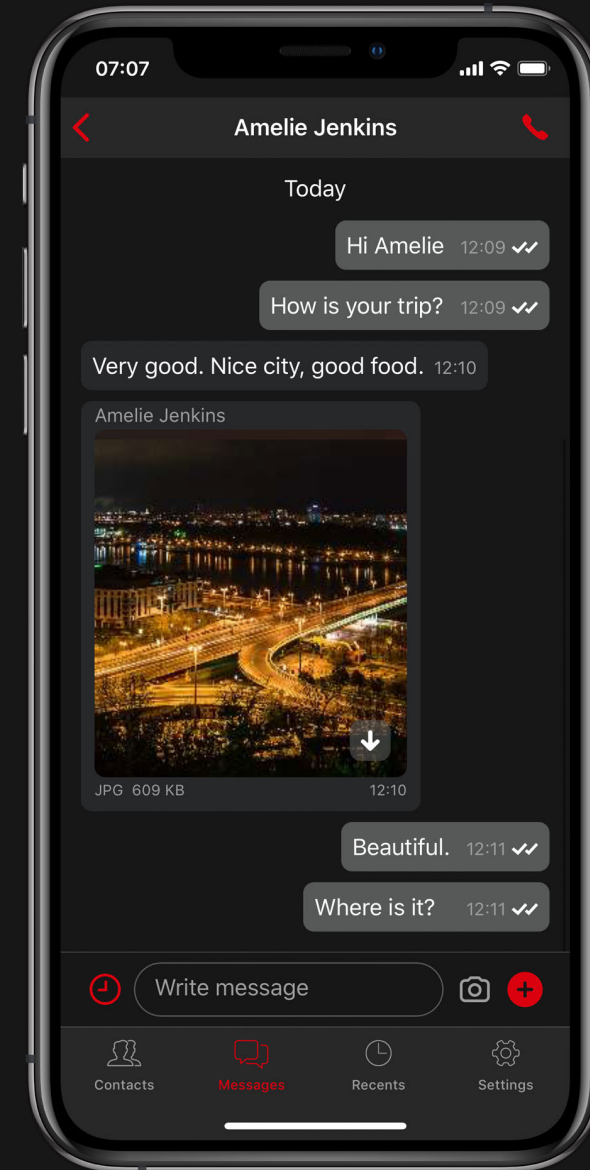
# Secure Messages

- | The content of the message is **encrypted** before sending
- | Only after the message has been delivered to the receiver, the content is decrypted
- | **Message expiration** - allows the sender to set when messages will be deleted for both (sender and receiver)



# Secure File transfer

- | No information remains being stored on user's device, **not even messages or files**
- | Even when a mobile device is lost or stolen, **no Silentel information will ever be available to anybody finding the device.**



# Multiplatform solution

Silentel is available for most used devices and operating systems



iPhone



iPad



Mac



Android  
phone



Android  
tablet

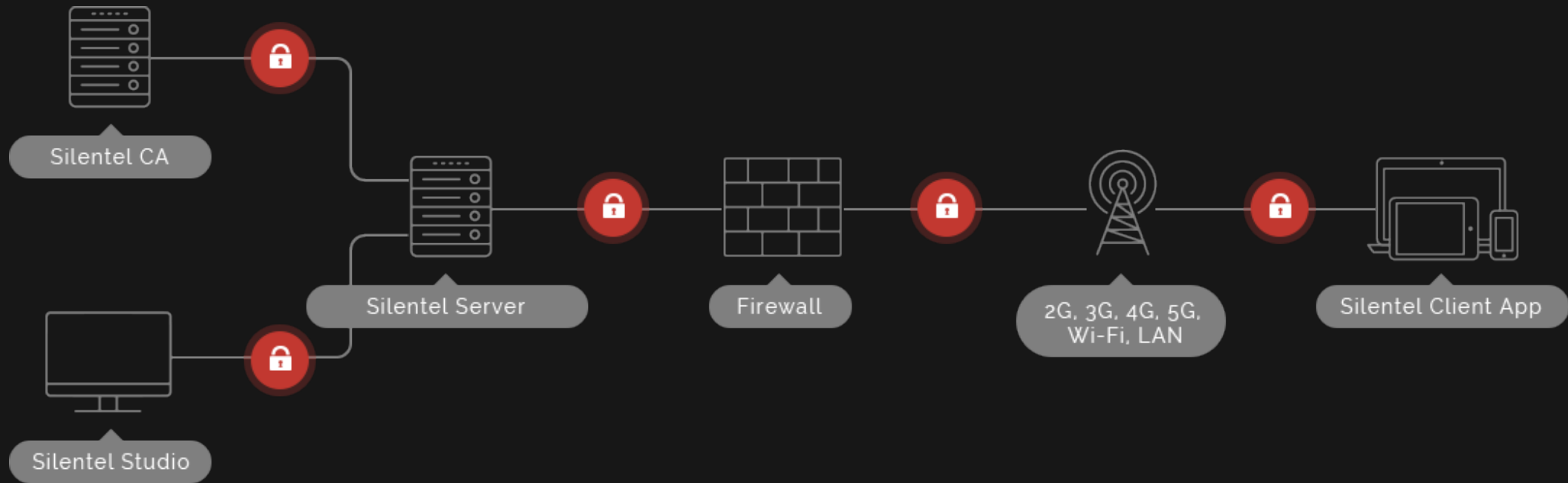


Windows

# Silentel architecture & administration



# Silentel Server architecture



## Silentel Server

Distribution of encrypted communication between clients

## Silentel CA

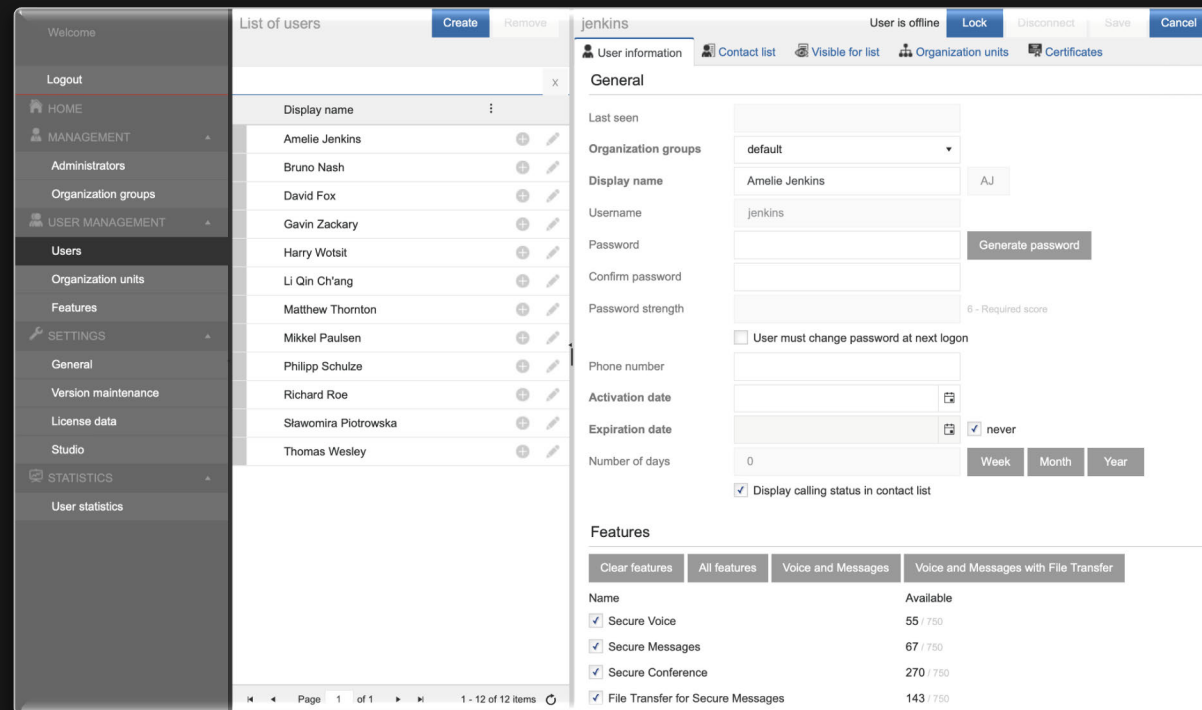
Management and distribution of public keys and certificates (PKI infrastructure)

## Silentel Studio

User management and communication groups

# Silentel Studio

- | User and group management
- | Users' batch import and export
- | Password policy settings
- | Platform privileges
- | In-App privileges
- | Group privileges



# Silentel Studio – Platform privileges

- | Enable or disable login to Silentel on specific platforms  
Android, iOS or Windows
- | Each platform can be enabled or disabled individually

Platform privileges ?				
Allows you to limit users login to Silentel only on specific operating systems.				
	Default value	Configurable per-user	Usage	Bulk action
Android	Enabled ▼	No ▼	600 / 600	Apply to all users
iOS	Enabled ▼	No ▼	600 / 600	Apply to all users
Windows	Enabled ▼	No ▼	600 / 600	Apply to all users

# Silentel Studio – In-App privileges

- | Restricts sharing of Messages, Files or User token
- | When disabled – user cannot share Messages or Files out of Silentel app

In-App privileges ?				
Allows you to disable specific functionality in Silentel client apps.				
	Default value	Configurable per-user	Usage	Bulk action
Messages and Files sharing	Enabled ▼	No ▼	600 / 600	Apply to all users
User token export	Enabled ▼	No ▼	600 / 600	Apply to all users

# Silentel Studio – Group privileges

- | Allows to change default privileges for newly created groups
- | Once the group is created, privileges can be changed only by group admin(s) via Silentel client app

## Group privileges ?

Allows you to change default privileges within Group settings.

	Default value
Change name	Admin only ▼
Change talk mode	Admin only ▼
Manage participants	Admin only ▼
Make calls	No one ▼
Send messages	All participants ▼
Mute participants	Admin only ▼

# Highest security designed for users

## Make your work go faster

- | Protect your sensitive communication = ability to minimize the time spent on personal meetings or physical delivery of documents
  - | You will save valuable time as well as significantly reduce travelling costs
- 

## Save time, money and resources

- | Easy to use & fast to deploy
  - | Users will quickly adapt to a new and simpler way of handling any sensitive or confidential information
  - | No special skills neither for use, installation nor maintenance
- 

## Solution that fits your needs

- | Standard turn-key solution can be deployed in a matter of a few hours for the whole organization
- | Tailor-made solutions are available to fit specific needs



Representante para Argentina:

[www.gigsrl.com](http://www.gigsrl.com)

[info@gigsrl.com](mailto:info@gigsrl.com)

[www.silentel.com](http://www.silentel.com)

